

Best Practices in Planning a Multi Day Ride – with WolfPack® Central

WolfPack® Central provides your organization with an integrated group and travel management platform. Through WolfPack, you can manage your members, travel groups, and create your own library of routes and experiences - all from a single portal.

WolfPack is especially effective in planning multi-day rides for groups. This document holds best practices and recommendations for pain free, simple creation and management of multi-day travel schedule (such as a weekend getaway for friends looking to ride together).

Here goes:

1. Create and Account and Register your Managers / Group Leaders

Managers / Group Leaders are key members of your organization. Managers can add Travelers, create Trips and Groups of customers or organization members. It is important to make Managers only those members of your organization that you want to have an operational role.

To create Managers:

- a. Create your Organization Account (or Login into an existing account you already have): https://central.wolfpack.run/#/user/sign-in
- b. Add your Managers / Group Leaders to the organization you belong to:

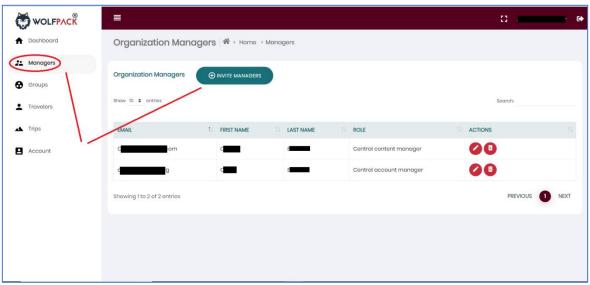


Figure 1: Add / Remove Managers

2. If you have a list of Travelers ready, add those travelers to your Organization



Adding Travelers (such as a group of customers that just have booked a tour package) will allow you to manage their travel experience. You will be able to add them to Groups and assign them trips that they can follow on their WolfPack Mobile App. Every traveler that will be added will enjoy WolfPack Premium on their mobile phone, as long as they remain registered as your Traveler. For you, this is a great way to provide your clients with a Premium experience of the WolfPack Mobile App, enhancing their traveling experience making navigation and keeping them together a smooth, simple process.

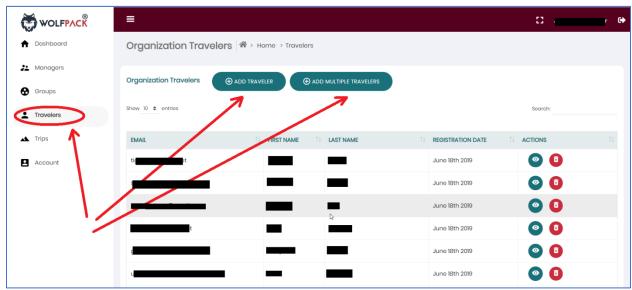


Figure 2: Add / Remove Travelers

3. Create a Trip Library

The Trip Library is a collection of Trip templates that you have put together over your time using WolfPack Central. WolfPack <u>does not</u> allow your travelers to copy those trips, maintaining your hold of your hard earned IP.

The Trip library allows you to retain "history" and it allows you to keep saving new routes, each of which can then be shared with any number of Groups in the future. Assigning the Trip to a Group gives its members the ability to navigate the route - they will see the trip (as a Run) automatically in their WolfPack app (A "Run" is a trip that was associated with specific Pack).



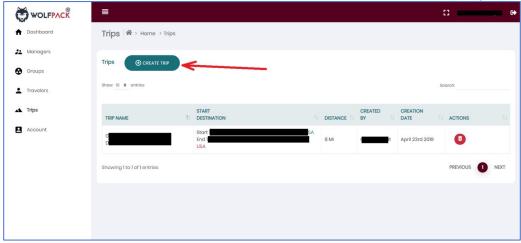


Figure 3: "Trip Library"

Creating a Trip is very easy and takes minutes to create a really elaborate trip:

- a. Enter a Name for the Trip template
- b. Select the route
 - i. Pick start and destination points
 - ii. Customize the route by adding waypoints using the button in the route list, or by dragging the blue path of travel where you want it
- c. Enter an optional description of the route, and pick if you want to avoid highways, tolls, or ferries.

When the route looks good, Save it to your Library, or press Save and Assign to save it and immediately assign copies to Groups in your account.

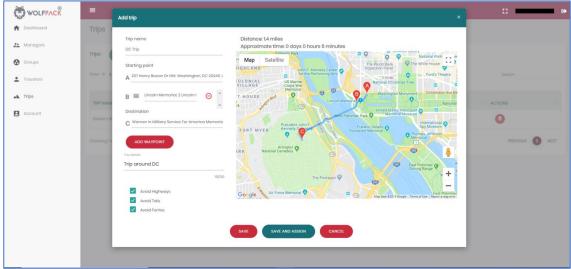


Figure 4: Trip Planning



4. Create a Group for the customers you want to send out there (on Guided, or Self Guided Tour)

By creating a Group for your customers, you will be able to know which Trip they are on, what time it starts, the route of the run, and their progress and their distance from the next point of interest (be it a hotel, your shop, or where they need to bring their bikes in).

a. Creating a Group (Pack):

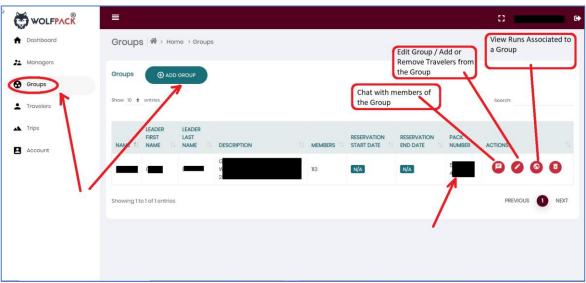


Figure 5: Create a Group

b. Once a Group is created and your Travelers are uploaded, you can assign Travelers to Groups, or, let the Travelers "self assign" to those groups, by using the "Pack Number" shown above.



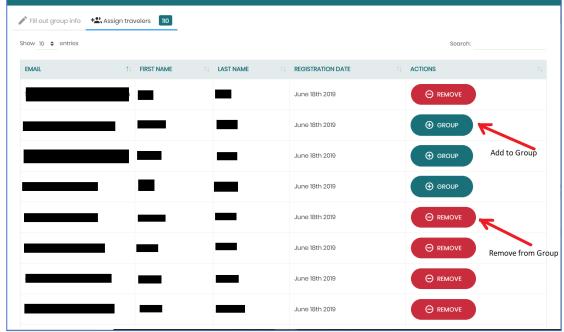


Figure 6: Add Travelers to a Group

Note: You do not have to assign travelers to a Group (Pack). Travelers may add themselves to a Group (Pack), by joining the Group (Pack) from their mobile WolfPack App, by entering the Pack ID.



Figure 7: Joining a Pack through WolfPack Mobile App



5. Create a Run – Assign a Trip to a Pack

a. A scheduled Run is created by assigning a Trip template from the Trip Library to a Group. To do so, enter Start Date / Time and an End Date. Once a Trip is assigned to a Group, it will appear on the user's WolfPack Mobile App – holding all relevant information for the user.

With this information the participants in the Run will know where to show up, when to show up, and in general, will be able to go on that selected run by using the WolfPack Mobile app.

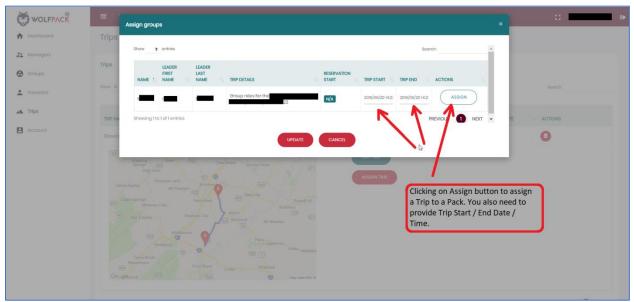


Figure 8: Creating a Run

b. To see what Runs are assigned to a Group click on the "Runs" Icon when on the Group views.



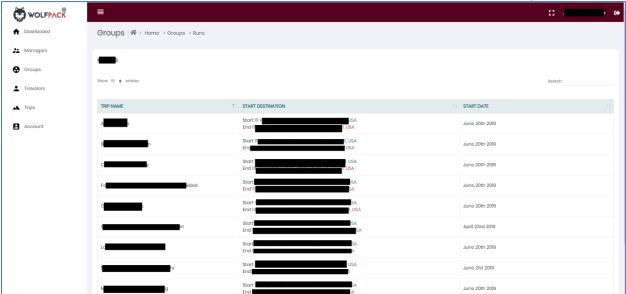


Figure 9: Runs List

6. Monitoring your users on the road – Active Management of the Rally

Now, that the Tripis planned and the travelers have joined the Group, the real power of WolfPack Central comes to play.

WolfPack empowers the "back office" that is responsible for managing the Rides, taking care of Riders that need help, and have overall responsibility for the people out there. WolfPack Central allows managers to monitor the location of the Riders, their progress on the Trip and even to communicate with them directly. All this is done through the Central's Dashboard that provides, Live, realtime picture of your Travelers and their location on the Map.



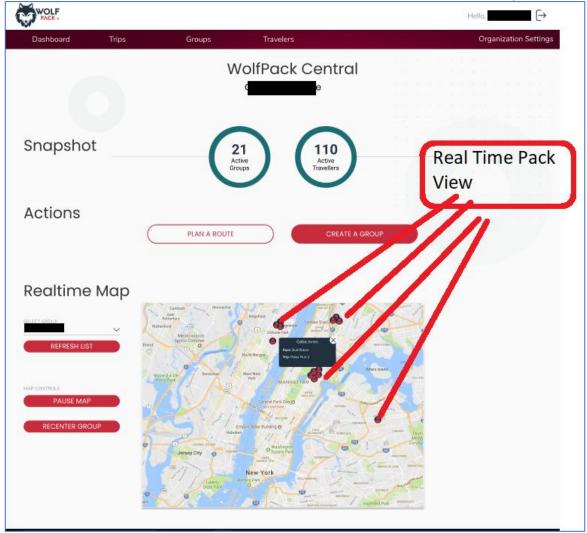


Figure 10: WolfPack Dashboard

Now, all is left for you do is, lean back, relax, and enjoy the view of your Packs traversing on the Real Time Map.